



FenceMate® Windscreen WARRANTY

MANUFACTURING DEFECTS

Windscreen products are warranted completely against manufacturing defects. Such defects include, but are not limited to, uncoated or improperly coated fabric, improper stitching, faulty or improperly placed grommets, defective heat-sealing, or incorrect size. Manufacturing defects would be apparent before use or shortly after cover is put in use and must be delineated to manufacturer at that time. Digital pictures showing defect are required. Manufacturing defect claims for windscreens with extended use may be denied.

Upon verification of defect, manufacturer will either replace cover, repair to customer's satisfaction, or issue full or partial credit.

Manufacturer reserves the right to make the final judgment on the stated options.

Warranty applies under conditions of normal use, but does not apply to problems resulting from unreasonable use, mishandling, negligence or intentional damage.

ULTRA-VIOLET LIGHT BREAKDOWN

Windscreens are warranted against fabric breakdown from the ultra-violet (UV) sunlight.

UV breakdown is evident through brittleness of fabric, greatly reduced tear strength, and, at times, delamination of coating from base fabric.

Upon verification of defect, covers will be repaired, replaced or credit issued for pro-rated value of windscreens.

Manufacturer reserves the right to make final judgment on the stated options.

Freight charges for replacement of cover are not included under warranty.

WARRANTY IS PRO-RATED	
WINDSCREEN PRODUCT CODE	WARRANTY
VCM9X12 Standard Mesh	3 years
VCP16X16 ArmorMesh	5 years
TPE86	4 years
PP85	4 years
PP100	4 years
GM90	4 years
TPE99	4 years
PSHG/PS4400/PS7000/PS9200/PS106	4 years
VCP1800	4 years

WIND DAMAGE

Damage to windscreen resulting from ties breaking and windscreen pulling free from fence is not covered under warranty. It is the responsibility of the installer to attach windscreens panels so they will not break away from the fence during windy periods. Grommets are placed at 18" intervals on windscreens panels and it is strongly recommended that a standard wrap (50 lb. tensile strength) tie or cord be attached through every grommet to minimize wind damage. Additionally, it is recommended that heavy duty tie wrap (120 lb. tensile strength) or cord be used for attachment at every other grommet. Refer to Windscreens Installation Instructions provided with every windscreens order. Additional copies of the Windscreens Installation Instruction can be provided by calling 800-445-6680 or emailing us at sales@coversports.com.

On privacy screen fabric with woven eyelets, ties should be placed at 18" intervals (or closer).

Report windscreens defects in writing to Humphrys-CoverSports, 5000 Paschall Avenue, Philadelphia, PA 19143 or sales@coversports.com. Please include proof of purchase.